



LAKES DISTRICT HEALTH BOARD

# **Rotorua Hospital EMERGO Exercise**



**Ray Sutton & Christine Mutlow**

**National Fire Training Centre**

**19 September 2012**

*Healthy Communities – Mauriora!*

# Welcome to Emergo 2012

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- Toilets
- Fire exits
- Tea & coffee
- Hot debrief
- Lunch!

# Lakes DHB Emergo Exercise Puketawhero Air Crash - 2010



**EMERGO Exercise**  
**29 September 2010**

# Participant Instructions



*Now listen up while  
you get your  
instructions and get  
ready to have some  
fun...*

**Our Resident Guber**

# ATR 72 approaches Rotorua International Airport



0820 hours today the 19th September



# Details

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- At 0820 hours today the 19th September an ATR 72 aircraft from Christchurch was scheduled to land at Rotorua Airport.
- This was a full flight, carrying 68 passengers plus crew of two pilots and one hostess.
- On approach from the south, the captain reported problems with one engine. The aircraft crashed immediately afterwards onto the sports field Puketawhero Park, which runs alongside Te Ngae Road.



Image Bay of Plenty TA's  
© 2010 MapData Sciences PtyLtd, PSMA

Google

Imagery Date: Mar 13, 2006

38°08'09.75" S 176°17'32.29" E elev 299 m

Eye alt 1.02 km



# Crash site

- The aircraft fuselage broke up on impact. Some passengers/crew are trapped and others have been thrown out in the vicinity of the site.





**Rotorua is currently experiencing heavy rain with strong south easterlies developing.**



# Traffic

- Traffic on Te Ngae road has come to a standstill, with many members of the public approaching the crash site to offer assistance and transport the walking wounded to the hospital.



# Emergency Services Response

- Police, Fire and Ambulance have been called to the scene.





# Casualty Clearing Post

- Casualties have been triaged at the casualty clearing post and are currently being transported the hospital by ambulance.



# Exercise Puketawhero Air Crash commences

- ED have been advised on the situation and are on standby waiting for the first casualties to arrive.



# Occupancy and Staffing Levels



At exercise commencement



Part way through exercise

A snap shot of patient occupancy and staffing levels was conducted on Wednesday 5 Sept @ 9am



# Exercise Brief

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- This is a great opportunity to learn in a safe environment.
- The aim of the exercise is to test Hospital responses to a major trauma incident in Rotorua.
- At no time will individuals be singled out for their performance.
- The intention is for this to be a fun, learning experience.

# Hospital Staff: Tasks

- Go to the whiteboard which represents your department or position.
- The patient and staff numbers shown on the whiteboard represent the situation as it was just before the crash occurred.
- Carry out normal preparations in anticipation of a sudden influx of patients. *(You will receive the staff called back in real time, in the form of “Gubers” being placed on your whiteboard.)*
- Process the patients using the resources you have available on the whiteboards.

# Communications

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- **Ambulance:** Radios and cell phones
- **Hospital:** Use emergency portable radios as much as possible or use cell phones to ring between departments or to call attendants. *(Phone lists are available.)*



# Hospital Incident Management

- Jenny Martelli is the Incident Controller assisted by Greg Vandergoot.
- Doctors should identify who will fill the role of Clinical Operations Manager and the key clinical positions as per the Clinical Hierarchy Structure for an Emergency.
- This is an opportunity to exercise the Trauma Structures and systems as well as work shop possible rapid discharge procedures.
- Instructors, please guide players to ensure they know how to use the Emergo systems correctly.
- In the event that the exercise has to be stopped. I will make the call using the term “**No Duff**” preceding the announcement.

# Questions

***“We hope you enjoy this exercise.  
Please make the most of this low  
risk learning opportunity”.***

